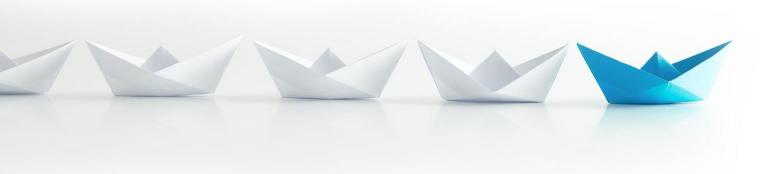


HCL Notes and Domino License Cost Reduction in the World of DLAU

June 11th, 2024



Host & Speaker





Christoph Adler
Head of Solution Consulting
christoph.adler@panagenda.com



Franz Walder
Product Manager
franz.walder@panagenda.com



Before We Start





All attendee lines are muted

This is to prevent interruptions during the presentation.



Please submit questions via the Chat or Q&A panel

Your questions will be addressed directly during the webinar or in the Q&A section after the presentation.



The webinar is being recorded

After the webinar, we will send you a mail to give access to the recording and presentation slides.



Share your feedback with us

Use the link provided at the end to let us know what we can do better.

Agenda



- Licensing Overview (CCB / CCX)
- Introduction to DLAU
- Optimization Scenarios
- How panagenda can help
- Questions & Answers



Licensing Overview (CCB / CCX)



CCB and CCX first appearance



"Introducing HCL Domino Complete Collaboration Business Edition (CCB) – Simplifying Licensing, Amplifying Collaboration!

First released with HCL Domino 11.0.1 March, 2020."

Program Name:

HCL Domino Complete Collaboration 11.0.1

The following standard terms apply to Licensee's use of the Program HCL Domino Complete Collaboration. The Program is provided in two models with separate entitlement requirements:

- HCL Domino Complete Collaboration 11.0.1 Business Edition, also referenced herein as "CCB" and "Principal Program".
- HCL Domino Complete Collaboration 11.0.1 External User, an add-on to CCB which is referenced herein as "CCX".

Domino Licensing model as of June 2023



- End of Jun 23 HCL announced the new licensing model for HCL Domino
 - EOM and EOS for Domino Utility Server and Domino Utility Express
 - CCB (complete Collaboration Business Edition)
 - CCX (complete Collaboration eXternal User)
 - CCB is the only license entitling customers to all Domino's features, updates, and supporting programs.
 - Following an adoption rate of over 70% for CCB licensing and with many more planning to move to CCB, we are making the *Domino License Analysis Utility (DLAU)* tool available to enable customers to perform a baseline count of the needed CCB/CCX entitlements for any Domino configuration and, at the same time, to perform a security "health check" on your Domino deployment.

From: https://www.hcl-software.com/blog/domino/product-announcement-hcl-domino-license-simplification

Domino Licensing model as of June 2023



- Away from server-only licensing (based on PVU)to user based licensing
- EOM (End of Marketing) for the part numbers in table: June 2023
- EOS (End of support) for the part numbers in table: June, 30 2024

Part Number	Part Number Description
D55MRLL	HCL Domino Utility, Perpetual License & 12 Month S&S, Processor Value Unit
E0225LL	HCL Domino Utility, 12 Month S&S Renewal, Processor Value Unit
D1D1BLL	HCL Domino Utility Server, 1 Month Term License & S&S, Processor Value Unit
D55MVLL	HCL Domino Utility Express, Perpetual License & 12 Month S&S, Processor Value Unit
E0227LL	HCL Domino Utility Express, 12 Month S&S Renewal, Processor Value Unit
D18JXLL	HCL Domino Utility Express, 1 Month Term License & S&S, Processor Value Unit

CCB License



- HCL Domino Complete Collaboration Business Edition (CCB) for B2E and B2C users
 - A simple "Per User everything model" use any client and any protocol for any server capacity to run all applications – including enterprise e-mail.
 - Transparent license compliance management by simple user counting
 - All new Domino features are only included with CCB entitlements e.g., from V12.0.2 Nomad for Web Browsers and Domino REST APIs
- Internal
 - CCB user (all employees or contractors in the enterprise)
- External
 - Guest user (unlimited anonymous browser access users)
 - Known Guest (unlimited registered users with read-only access)

From blog post Uffe Sorensen , Global Director of DS Strategy, HCL Software https://www.hcl-software.com/blog/domino/all-you-ever-wanted-to-know-about-domino-ccb-licensing-and-dlau-tool/

CCX License



- For B2B (Business-to-Business) or advanced B2C scenarios, where the external users must fully
 engage in applications beyond the read/only access permitted for Known Guests, HCL
 introduced the CCX entitlement as an add-on for CCB-only environments.
- CCX users have full functionality (up to ACL level of "author") to use Domino and Domino Leap
 (if installed) applications and workflows but cannot create applications themselves. CCX users
 do not have a personal mailbox but can use task/functional mail for workflow routing or
 applications generating mail.

Where to find details



Good to know; ressources about HCL License Agreements

License Agreements

https://www.hcl-software.com/resources/license-agreements?referrer=www.hcl-software.com

Master Agreements

https://www.hcl-software.com/resources/master-agreements





Introduction to DLAU – Domino License Analysis Utility (by HCL)



DLAU Overview

panagenda

- This new utility will assist HCL Domino Administrators in determining your Authorized User Count within their HCL Domino environment
- Comes as a Notes template
- First Release 1.0.x from early 2023
- Latest Release 1.2.4 from April 2024
- New releases quite frequently(22)



- Person documents
- Deny Access Groups
- Domino Server Settings



- Active Users per Domino server
- All Users per Domino server
- Protocols User by user



- User's ACL Level per Domino server
- Where the user has access
- How user has access (implicit/explicit)



- Based on "Entitlement Tracking"
- Manual deployment onto computer
- Works with Notes V9.x

DLAU: From an HCL Slide deck



4 DLAU – Environment Scans Scan for all HCL Domino servers **HCL** Domino Server Determines if servers are Online or Offline Makes "Observations" on the health of the HCL Domino servers **Environment Scan** Determines usage of License Tracking and Directory Assistance Scan for all Person documents across all Domino Directories Calculate Notes Certificate expiry **HCL Domino Users Scan** Determine if user can use HTTP(S) applications List "Last Accessed" and "Protocols Used" from License Tracking system Locate Deny Access Groups used by the HCL Domino servers Deny Access Group Usage Validate Deny Access Groups existence and Membership Scan Scan for Recursive Group usage List all members of the Deny Access Groups Obtain highest Access Control Level to the HCL Notes applications **Entitlement Tracking /** List is ACL level is Implicit or Explicit Assists with differentiating between CCB and CCX licenses **User Report Scan**

DLAU Scan Results





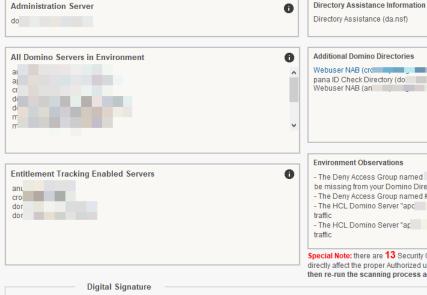
HCL Domino License Analysis Utility (V1.2.3)

on do⊪ Check for a new version

Special Note: Running this utility directly on a HCL Domino will take approximately 3x as long to complete









Created On: 16 04 2024 14:09:44

Created By: adr

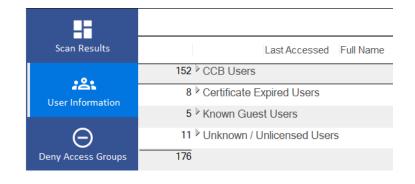
View Report

3U1d0U2FHUkhWV2xQYVVsNFRtazBkMDVETkhsTIJFa3dTVVJGTUU5cVFUVIBhbEV 1MwbHJSbFpKYW05cFRWUIZNMGxwZDB0SmEwWldUWHBaTVVscWlybE5WRIV6U MwbHJUa1JSY Ww0VGx eEJiMmxSTUU svU1dwQ iMmxSTUU1WI dwQmFVeEJiM xUTUdOcFQvb 31VWSkRTVFn YWtVelRtbEpilviebwozs in towazu nadgounce in terrinappy innatriin VRTVFpKYWtWN

DLAU Scan Results



- Runs from a Notes client
- Results in 45-120 minutes (depending on environment size)



! ii							
Scan Results		Last Accessed	Full Name	User Type	Highest ACL	Certificate Expiry >	Directory
.0.	152 ▼ CC	B Users					
User Information	152	▼Full Server Access					
		04.2024	he	Client	Manager, Manager	01.07.2024	panagenda's Directory (dom-hub-01/panagenda names.nsf)
Deny Access Groups		04.2024	felia augini panagana	Client	Manager	01.07.2024	panagenda's Directory (dom-hub-01/panagenda names.nsf)
		04.2024	maic florided enagends	Client	Manager	01.07.2024	panagenda's Directory (dom-hub-01/panagenda names.nsf)
		04.2024	floren rogersvenagenda	Client	Manager, Manager	01.07.2024	panagenda's Directory (dom-hub-01/panagenda names.nsf)
		04.2024	gl-demo-82_botheragends	Client	Manager	01.08.2025	panagenda's Directory (dom-hub-01/panagenda names.nsf)

DLAU License Report



YOUR LICENSE INFORMATION					
Authorized User Count	152 (152)				
CCB License Count	152 (152)				
CCX License Count	0 (0)				
CCX Inactive Count	0 (0)				
Known Guests Count	5 (5)				
Mail User Count	112 (112)				
Deny Access User Count	0				
Person Document Count	176				
Company					
HCL Account#					
Results Generated On	16.04.2024 14:09:44				
Digital Signature	3U1d0U2FHUkhWV2xQYVVsNFRtazBkMDVETkhsTJJFa3dTVVJGTUU5cVFUV				

DLAU Summary



The Domino License Analysis Utility (DLAU) is a tool designed to help organizations track and manage their HCL Domino software licenses. It provides reports on license usage, ensuring compliance with HCL's licensing policies. DLAU supports both Complete Collaboration Business (CCB) and External User (CCX) licenses, helping administrators optimize license allocation and avoid over-purchasing.

- "It is important to note that DLAU is not conducting a license audit, which is always an in-depth hindsight analysis. Instead, DLAU is creating a baseline to help you and HCLSoftware have a meaningful forward-looking conversation for your renewal or restart or move to CCB or Volt MX Go."*
 - * https://www.hcl-software.com/blog/domino/all-you-ever-wanted-to-know-about-domino-ccb-licensing-and-dlau-tool
- Since Domino 14.0 license agreement:

At HCLSoftware's request, Licensee must present a Domino License Analysis Utility ("DLAU") report to substantiate needed licensed capacity prior to HCLSoftware's acceptance of an Order for entitlements or Support renewal.

DLAU: How to get it!?



DLAU documentation:

https://opensource.hcltechsw.com/domino-license-analysis-utility-DLAU/



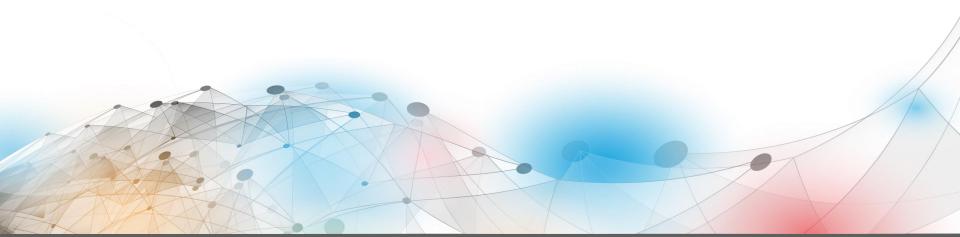
DLAU download and github repository

https://github.com/HCL-TECH-SOFTWARE/domino-license-analysis-utility-DLAU





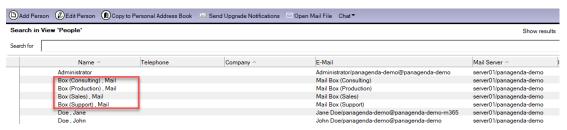
Optimization Scenarios



Not a rare customer situation

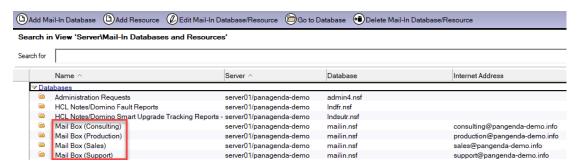


Person documents in conjunction with functional mailboxes



VS.

Mail-In Databases with no functional mailboxes in the person doc's



Understanding Authorized Users



Simplified: users who can authenticate

- Have a valid certificate or
- Have an Internet Password set



Therefore (again, simplified): remove the users' ability to authenticate and they will not be counted by DLAU.

Understanding Authorized Users



- Have an Internet Passwork ATING/GAMING THE SYSTEM
 THIS IS NOT ABOUT CHEATING/GAMING THE SYSTEM

Therefore: remove the users' TRYOTO ABUSE IT!!! counted by DLDO NOT TRYOTO ABUSE and they will n

Identifying Optimization Candidates



- This is not about proving DLAU wrong or trying to replace it
- This is not about "counting more accurately"
- DLAU is improving rapidly, so any current issues might soon be resolved

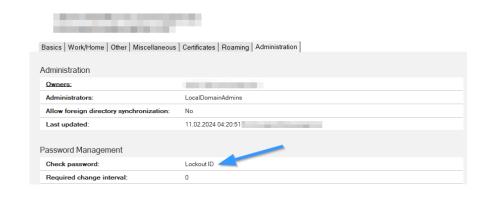
 Our goal is to provide transparency so our customers can verify they are only paying for what they are supposed to be paying for

Identifying Optimization Candidates



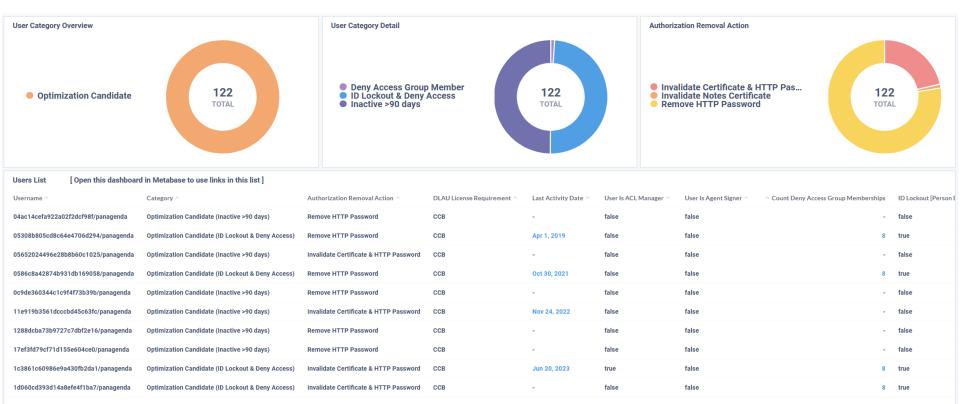
Areas to consider:

- Recursive Deny Access memberships
- Person Document "Lockout ID"
- Opportunity: Last user activity
- Check: ACL Managers
- Check: Agent Signers



Identifying Optimization Candidates





Removing Authorization



Remove Fields in Person Document

- "HTTPPassword"
- "Certificate"



A resizable, searchable replacement for the HCL Notes properties dialog.

Via agent, 3rd party dev tools
 or panagenda Document Properties Pro



How panagenda can help! (panagenda solutions)

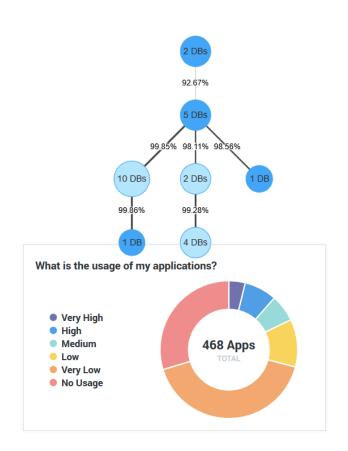








- Environment Insights
 - Usage of applications (Notes Client / Web)
 - Design complexity and similarity
 - Source code analysis
 - Content analysis
 - License optimization





- Key Benefits
 - Consolidation & optimization potential
 - Basic information for effort estimates
 - Facts for risk assessments
 - Better decisions, based on facts



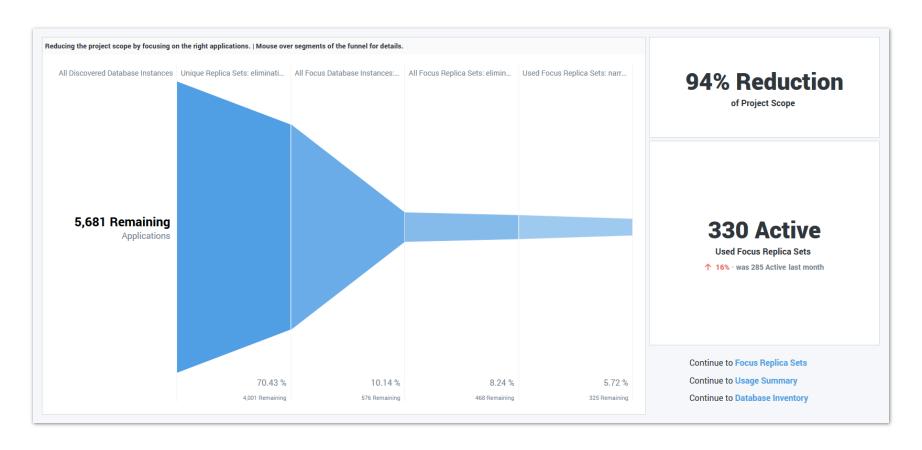


- Virtual Appliance collects datapoints
 - includes Data Warehouse, Web Server, etc.
 - Turnkey solution(based on Docker-ized Containers)

Your data stays on prem!

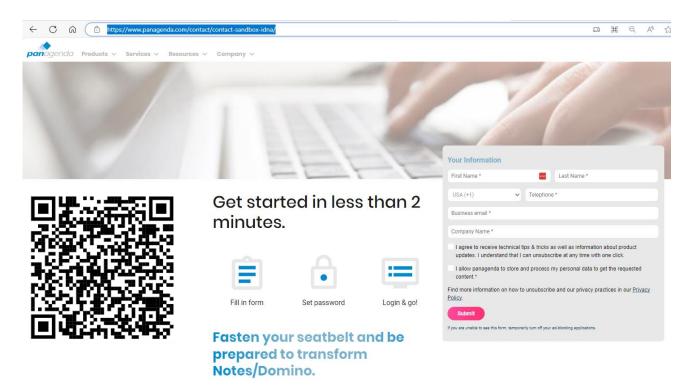






IFA Sandbox





https://www.panagenda.com/contact/contact-sandbox-idna



S- SecurityInsider[™]

Understand Your Licensing



- You have to understand the new <u>HCL Domino License Analysis Utility</u> (DLAU) tool results
 - Why are some of my "external" users being counted as CCB instead of CCX?
 - Why are some of my Deny Access groups not being recognized?
 - Do I have databases with ACL settings that skew the results?
- SecurityInsider has new scanning capabilities and views that can help

DISCLAIMER: SecurityInsider is NOT a replacement for DLAU, but it can provide insights to help you understand your environment





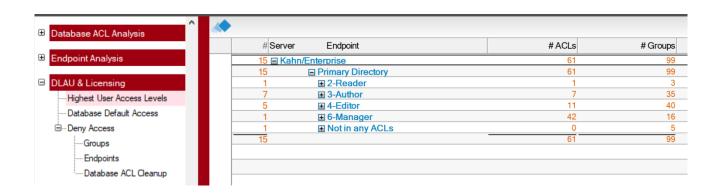
- panagenda product (successor of GroupExplorer)
- Domino application (comes as ntf)
- Scans directory(ies)
 - Users
 - Groups
- Resolves groups
- Scans DB ACLs



Highest Access Levels for All Users



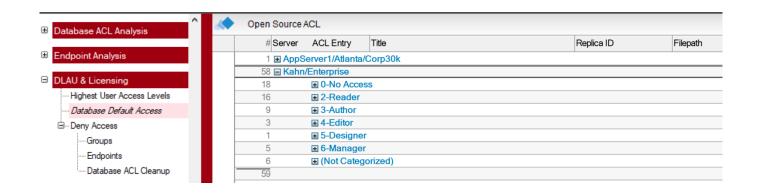
- Easily see the highest access level for all users
 - Split between primary and secondary directory users, for CCX license checks
 - Highest access across all databases on the server
 - Opening an Endpoint document shows what group structure gives the user that access, and which database(s) it applies to



Default Database Access



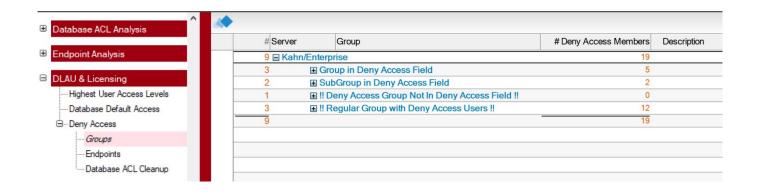
 Get a list of all the databases on a server with Default access at or above a certain level



Deny Access Groups



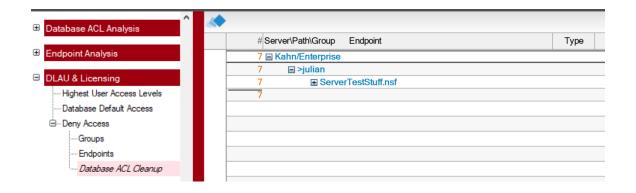
- See which users are in Deny Access groups, and whether those groups are included on the Server document's "Not Access Server" field
 - Also see which users are in both Deny Access groups AND other (regular) groups, you might want to remove those users from the regular groups



Deny Access Database Cleanup



- See which users are properly in a Deny Access group, but who are still listed in a database ACL
 - You might want to remove those users from the ACL too



Differences Between SecurityInsider and DLAU



Secondary Directories (as of 5 Dec 2023)

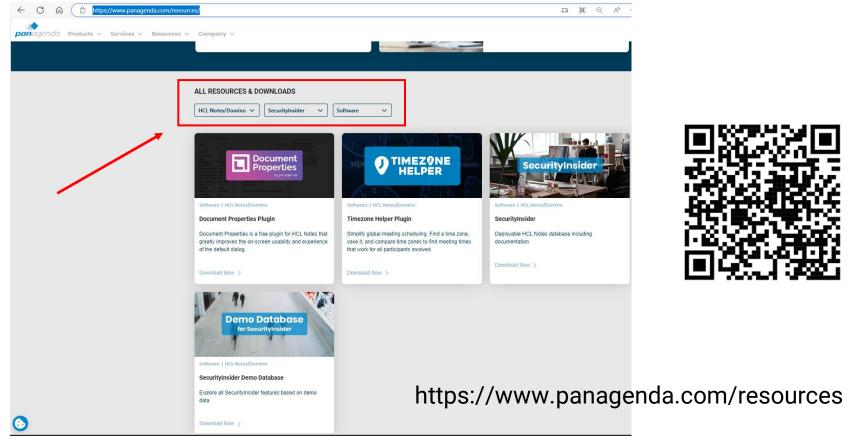
SecurityInsider	DLAU
Secondary directory in Directory Assistance (da.nsf) marked "Enabled: Yes" and "Group Authorization: Yes"	All directories in Directory Assistance (da.nsf), even those marked "Enabled: No"

Deny Access Groups/Users (as of 5 Dec 2023)

SecurityInsider	DLAU
All users, groups, and subgroups in the "Not Access Server" field of the server document	Some combination of: Groups in the "Not Access Server" field Users without Internet passwords Users with expired Notes certificates "Enforce server access settings" fields (LDAP and HTTP) on the server document
	Does not include explicit users and wildcard groups in "Not access server" field

Security Insider Trial or Demodatabase





Let's summarize



 Understand Licensing Requirements (CCB, CCX, Guests)

Person documents and mail-in documents
 (be aware of the impact of the differences, license wise)

Leverage the Domino License Analysis Utility
 (Utilize the DLAU tool to regularly analyze and report on license usage.)

Let's summarize



Maximize Value with Included Supporting Programs (CCB)

- HCL Domino
- HCL Domino Designer
- HCL Domino Leap (limited to five applications running in production)
- HCL Domino REST APIs
- HCL Nomad for iOS and Android
- HCL Nomad for Web Browsers
- HCL Notes
- HCL SafeLinx
- HCL Sametime Limited Chat
- HCL Traveler
- HCL Traveler for Microsoft Outlook
- HCL Verse
- OnTime Group Calender
- MarvelClient Essentials

One last thing / "AI is all around"



HCL Domino Guide V





Hey HCL Domino Guide, briefly introduce yourself.

HCL Domino Guide

Hello, I am your HCL Domino Guide, specialized in providing information about the HCL Domino platform. My focus is on technical aspects of administration, installation, troubleshooting, and development within Domino, including coding in Domino Designer. I also offer guidance on handling CCB and CCX licenses using the Domino License Analysis Utility (DLAU) tool. My responses are concise, accurate, and technically focused to assist you with any queries related to HCL Domino.

If you have any specific questions or need assistance on any particular topic, feel free to ask!









Christoph Adler Head of Solution Consulting christoph.adler@panagenda.com



Franz Walder
Product Manager
franz.walder@panagenda.com



THANK YOU!





Franz Walder
Product Manager
franz.walder@panagenda.com



Christoph Adler
Head of Solution Consulting
christoph.adler@panagenda.com



Marc Thomas
Senior Solution Architect
marc.thomas@panagenda.com



